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## **Product description**

SafeNZ virtual servers are intended for businesses that require a Linux or Windows server that they can customize and administer as they see fit with extremely reliable Internet connectivity and hardware. Typical applications are web servers, email servers and application servers. Customer's virtual servers are pre-installed to industry best practice and are best suited to low to mid CPU load applications such as web serving. High CPU load applications will run best on dedicated physical servers co-located in SafeNZ's datacenter facility.

## **Hardware**

SafeNZ virtual servers are hosted on high availability HP or Dell multi CPU servers with full hard disk raid redundancy. The servers are physically located in SafeNZ's datacentre and have fully redundant environmental (power/air-conditioning) facilities. CPU performance availability has a minimum 200Mhz rating and Peak of 800Mhz, in practice this works well for applications such as web servers.

## **Network Connectivity**

Network connectivity is direct to SafeNZ's triple upstream redundant network with direct access to both Auckland Peering Exchange (APE) and Wellington Internet Exchange (WIX). Software firewalling has been pre-implemented on all virtual servers and hardware firewalls can be supplied and configured by SafeNZ if desired. Bandwidth can be supplied as either flat rate at a specified network speed or per gigabyte. Flat rate bandwidth can be shared between one or more virtual servers or co-located servers.

## **Software**

SafeNZ virtual server operating systems are pre-installed and remote access to the virtual server is enabled to the customer's specifications (typically RDP for windows or SSH for Linux). Any further software required can be installed directly by the customer and licensing of any software outside of the operating is the responsibility of the customer.

## **Backups**

SafeNZ virtual servers are centrally "hot" backed up to a "mirror" server weekly. Daily backup can be arranged at additional cost as desired. We do recommend customers back up any critical business data independently as well.

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[sales@safenz.net](mailto:sales@safenz.net)  
06 9742200 – 0508 SAFENZ  
Fax - 06 9742201  
P.O.Box 420, Napier  
New Zealand



### Stability

SafeNZ virtual server availability is guaranteed to 99.7% uptime excluding scheduled maintenance. This only covers the base Virtual server however and any customer or third party (application or operating system) issues.

### Notes

- One ip address per server is supplied; more can be made available for an additional charge.
- Accounts are charged 1 month in advance.
- Bandwidth can be shared to more than one server.
- Bandwidth is intended for use primarily as a web or application server, the redirection of bandwidth via proxy or similar server is not permitted.

### Pricing (all excluding gst)

#### One off installation charge

	12 month contract	24 month contract	36 month contract
Windows Web Edition	\$100	\$0	\$0
Centos 5	\$100	\$0	\$0
Netscreen 5 Firewall Lease	\$100	\$0	\$0

#### Monthly

	12 Month contract	24 month contract	36 month contract
Windows Web edition, 10GB Hard Disk, 256Mb Ram, 10GB data transfer	\$199.00	\$149.00	\$99.00
Centos 5, 10GB Hard Disk, 256Mb Ram, 10GB data transfer	\$99.00	\$79.00	\$59.00
Additional 256Mb ram (up to 1Gb)	\$20.00	\$15.00	\$10.00
Additional 5GB Disk Partition (up to 50GB)	\$20.00	\$15.00	\$10.00
Daily backup	\$10.00	\$5.00	\$5.00
Netscreen 5 Firewall lease	\$75.00	\$62.00	\$50.00

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## Bandwidth

SafeNZ will supply an Ethernet based internet connection to the customer server. This can be either flat rate **or** data charged. Data transfer is charged at 0.5c per megabyte over the included allowance unless a flat rate data option is exercised.

	12 month contract	24 month contract	36 month contract
256kb/s in / 512kb/s out (to the net)	\$120	\$100	\$90
512b/s in / 1024kb/s out (to the net)	\$210	\$175	\$155
768kb/s in / 2048kb/s out (to the net)	\$300	\$250	\$230
1024kb/s in / 3072kb/s out (to the net)	\$450	\$375	\$350
1365kb/s in / 4096kb/s out (to the net)	\$600	\$500	\$460
1706kb/s in / 5120kb/s out (to the net)	\$800	\$700	\$600
2048kb/s in / 6144kb/s out (to the net)	\$960	\$840	\$720

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Existing customer:  Yes    Customer Number: \_\_\_\_\_ (skip to service details)  
 No

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First Name: [ \_\_\_\_\_ ] \*Company **or** Last Name: [ \_\_\_\_\_ ]  
\*Address: \_\_\_\_\_ (postal)  
\*City: \_\_\_\_\_ D.O.B. [ \_ ] [ \_ ] [ \_ ] [ \_ ]  
\*Providence \_\_\_\_\_ \*Postcode: \_\_\_\_\_  
\*Day Phone No.: \_\_\_\_\_ \*Mobile: \_\_\_\_\_  
\*Email Address for invoices : \_\_\_\_\_ \*Alternate Contact: \_\_\_\_\_

**\* Business**

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Describe server Requirements:

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**Payment Type:**  Direct Deposit  Cheque

Payment can be made by cheque or direct deposit to SafeNZ Networks Ltd account number 12-3192-0022995-01.(ASB Business Banking) Minimum 12 month term. First month and setup payment must be made before service will be enabled. Invoices will only be sent by email.

I acknowledge that I have read and accept SafeNZ standard Terms and Conditions **(to be signed by primary account holder or authorised company representative)**

Signed: \_\_\_\_\_ Print Name: \_\_\_\_\_

Date: \_\_\_\_\_ Reminder password: \_\_\_\_\_

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